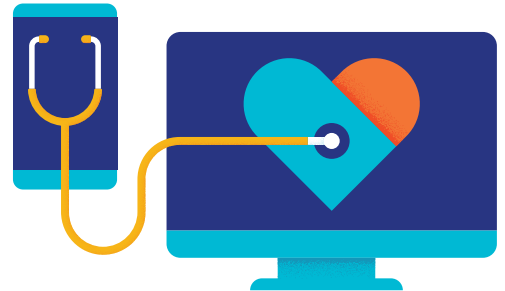


How to search for a doctor

Find a Neighborhood Health Partnership plan doctor, hospital lab or other provider on myuhc.com by following these steps:

- 1 Sign in to myuhc.com® for a personalized view of your benefits. You can create an account by choosing **Register now** or select **Find a Provider** to search without logging in
- 2 Choose **Employer and Individual** as type of coverage
- 3 Select **Medical** for the type of care you are looking for
- 4 Enter your **Location**, then select the **Plan name** listed on the bottom-right corner of your health plan ID card (for NHP, select NHP HMO/POS Access network)
- 5 Click on **Primary Care** to locate a primary care provider (PCP), or enter the doctor's name and click **Search**
- 6 Choose which type of PCP
- 7 If you already know the doctor's name, medical group or hospital you are looking for, enter that name in the open filter field and click **Filter**



Things to note:

- If you do not have a doctor's name, specialty, facility name or medical group in your designated ZIP code area, or you are searching for a new one, click on the **Primary Care** tab to find a new doctor
- If you and/or your covered dependent(s), as NHP members, do not provide a PCP name and Provider ID at enrollment, a PCP will be automatically assigned. Members are required to see the PCP listed on their health plan ID card or claims will be denied.
- You should check your health plan ID cards to confirm that the correct PCP is assigned. If you need to change the PCP listed, you should call member services to update. PCP changes are permitted once per month. Changes submitted on or before the last day of the month will be effective on the first day of the month. Example: If a PCP change request is made in the month of July, the change will be effective Aug. 1.
- Select a PCP by name and not by the medical or physician group name. Example: John Smith, MD, not Med Associates Group
- Once you have selected your PCP, click on the **Locations** tab, then scroll down to **Services** to find the Provider ID

AboutLocationsQuality

Services

Offers virtual care

Not available/unknown

Languages spoken by office

English

Languages spoken by Interpreter

Not available/unknown

PCP services available

Yes

Provider group

In-network start date

07/01/2024

Offers evening appointments

No

Accountable Care Organization

Not applicable

Accessibility

Parking, Restroom, Exterior building

Specialties

Family Practice Specialist
Family Practice

Practice limitations

All ages

Provider ID

00012345670008

Under the **Locations** tab, then within **Services**, you will find the Provider ID – the 14-digit number listed under Provider ID. Please indicate the PCP's name and Provider ID on your enrollment form. You must list the PCP name and the entire 14-digit Provider ID, including the last 3 digits, to avoid possible assignment errors.

Important: Some PCPs may have more than one Provider ID based on their medical group, location or hospital affiliation. Please be sure you select the Provider ID that aligns with the medical group, location and hospital of your choice.

Sign in to myuhc.com to access and manage medical, dental and vision plan information 24/7* – you'll also find the most accurate provider network there.

Questions?

Please contact us at the number on your health plan ID card between 8 a.m.–5 p.m. ET, TTY **711**



*Experience may vary by individual plan type.

Where available, members can access a cost estimate online or on the mobile app. None of the cost estimates are intended to be a guarantee of your costs or benefits. Your actual costs may vary. Please refer to the Website or Mobile application terms of use under Benefits & Cost to access a cost estimate, and under Find Care to search for care. Level Funded and Neighborhood Health Partnership members can access average cost data online or on the mobile app. None of the average costs are intended to be a guarantee of your costs or benefits. Your actual costs may vary. Please refer to the Website or Mobile application terms of use under Benefits & Cost to access average cost data, and under Find Care to search for care.

The choice of provider is yours. This site only serves as a general educational aid concerning provider listings and information about providers. The site is not a substitute for medical or health care advice and does not serve as a recommendation for a particular provider or type of medical or health care. If you believe you are experiencing a medical emergency, please call 911.

This directory's provider information is updated weekly and may have changed. Please check with your provider before scheduling an appointment or receiving services to confirm whether they are participating. If you think any information in this directory is inaccurate, please let us know by clicking on 'Report Incorrect Information' on the specific provider's page, or calling the toll-free number on your health plan ID card.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by or through UnitedHealthcare of Florida, Inc. and Neighborhood Health Partnership, Inc.